Head Office Barkes Corner, 1484 Cameron Rd, Greerton, Tauranga Private Bag 12803, Tauranga Mail Centre, Tauranga 3143 Ph 07 571 8008 (24 hours) • F 07 577 9820 Freephone 0800 WBOPDC - 0800 926 732 E customerservice@westernbay.govt.nz www.westernbay.govt.nz

Overall Verification Outcome

At the end of the verification, the verifier will assign an overall outcome:



Performing

Acceptable outcome

Fully meeting requirements

Conforming

Mostly meeting requirements but some suggestions for improvement can be made

Non-conforming

Failure to follow the plan

Not meeting all the requirements but issues identified are not likely to affect the safety or suitability of food.



Non-complying

Unacceptable Outcome

Breach of legislative requirements

Not meeting all the requirements and issues highlighted do have an effect on food safety/suitability.

Acceptable

- Operator is largely meeting all requirements of the Act
- A few areas for improvement or minor corrective actions have been identified but these do not pose a risk to food safety or suitability
- The verifier is satisfied that food is safe and suitable

Unacceptable/Not Yet Achieved

- Operator is not meeting requirements of the Act
- A number of areas for improvement or minor corrective actions have been identified which prevent the verifier from having confidence in the operation
- An area of non- compliance has been identified where food safety/ suitability is at risk
- Operator has failed to address problems or deficiencies ie Corrective Action Requests
- The required records are absent
- The risk-based measure is not effective

Reconsideration of the Verification Decision

Following a verification visit where an unacceptable outcome has been issued, you have the right to request a reconsideration of the decision. The request must be made within 15 working days of the receipt of the verification report to:

Alison Curtis: alison.curtis@westernbay.govt.nz

Privacy Statement

Any information gained from a verification will be treated as strictly confidential.