# **COMMUNITY BUILDING**

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### **OVERVIEW**

As part of the Communities Strategy, Community Building involves working with our communities and local organisations to provide community facilities, services and networks that help individuals, families, groups and communities. Our Community Team is fundamental to achieving this outcome.

By supporting the establishment of local community groups, for example neighbourhood support groups, environmental care groups and community patrols, we can help communities to help themselves. Supporting the involvement of people in communities produces leaders for the future.

We provide grant funding to a number of local organisations. Highlights in the 2016/17 year included \$15,000 to support the on-going work of Tauranga Western Bay Safer Communities.

Our communities are constantly changing and our community building activities need to respond to these changes. Key drivers for our community building activities during the period of this Long Term Plan will be our ageing population, the importance of retaining and engaging our young people and the growing ethnic diversity of our communities.

This focus on building community capacity has also seen changes to how we undertake community development planning. Whereas in the past community planning was led by Council, there is now more of a focus on a partnership approach between Council and our communities. These activities have strong linkages with other Council strategies including governance and planning for the future.

We work with a wide range of agencies so our District can benefit from the resources, services and funding provided by central government agencies and regional organisations. For example, we work with the New Zealand Police, Ministry of Social Development and Tauranga Western Bay Safer Communities to achieve a safe place to 'live, work and play'.

We will also continue to review the value for money we receive from our service delivery contractors. Our current service delivery contracts include Citizen's Advice Bureau, Katikati Community Resource Centre along with Surf Lifesaving New Zealand, Sport Bay of Plenty, Tauranga Art Gallery and Creative Bay of Plenty.

We recognise and acknowledge the value of community volunteers and the contribution they make to building strong resilient and connected communities. Building the capability of local organisations to provide services to their community improves access to services for community members. In particular we develop the capability of those who govern community organisations and encourage the use of business strategies to help them identify sustainable funding sources so they are not solely reliant on the uncertainty of grant income.

Like most Districts there are areas of poverty. Council will investigate whether the way in which it provides services and distributes its facilities should take into account levels of deprivation and prosperity across the District. For example, should areas of high deprivation have more parks, recognising that residents are less like to have transport to access parks that are not within walking distance.

We will continue to support healthy homes through our Healthy Whare programme, and continue to connect several communities with limited water access through Project Wai Ora.

The role and impact of urban design and the quality of our built environment contribute to community identity and the overall safety of our town centres and residential areas. Equally important is the need to preserve our links with the past.

We encourage development that is guided by our Residential Development Guidelines and help preserve the richness of our cultural heritage through policies and rules in our District Plan, which is guided by the SmartGrowth Strategy and the sub-regional Cultural Heritage Strategy.

Public art can also be an effective way to reflect the history and identity of an area, and often provides economic benefits to a community. The importance of the arts to communities is reflected in our own Public Art Policy, which identifies our role and approach to the provision of public art.

Similarly the Sub-Regional Arts and Culture Strategy recognises that local community events contribute to community pride and provide support for local people to come together, which can also bring economic benefits.

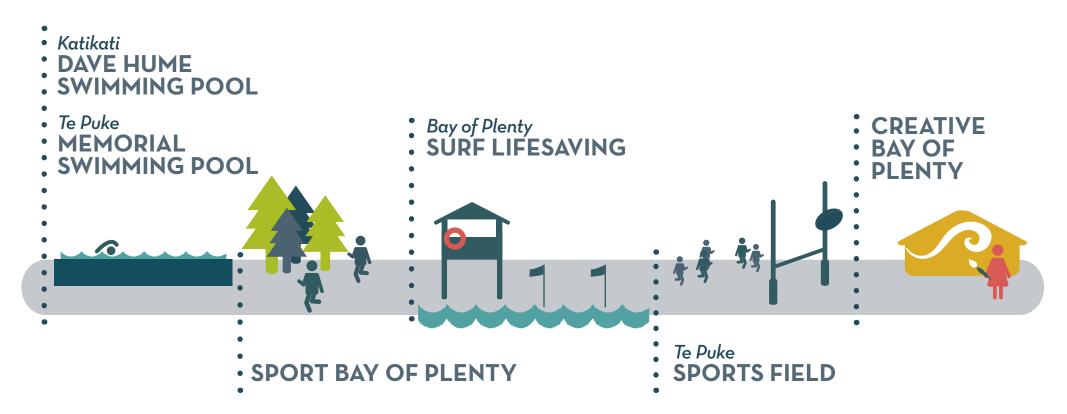
We recognise the importance of having meaningful and purposeful relationships with Tangata Whenua and focus on building the capability of local hapū and iwi to achieve their aspirations. This includes providing assistance to Tangata Whenua in the development of hapū and iwi management plans, supporting opportunities for the development of papakainga and more recently the establishment of a fund to contribute to the maintenance of marae across the District. Internally there is a focus on building our capability and capacity to work effectively with Tangata Whenua, by implementing the Te Ara Mua partnership framework, and continuing governance partnership through the Partnership Forum.

We provide grant funding to a number of local organisations. Highlights in the 2016/17 year included \$15,000 to support the on-going work of Tauranga Western Bay Safer Communities, and an increase in annual funding for the Surf Life Saving New Zealand lifeguards in our District to \$92,642.

We have made some changes to the way we distribute grants. The Community Matching Fund is a contestable pool of \$100,000, of which \$40,000 is available to environmental projects.

### WHAT WE PROVIDE

SERVICE DELIVERY CONTRACTS



# WHY WE PROVIDE IT

### **OUR COMMUNITY OUTCOME**

Social infrastructure (the community facilities, services and networks that help individuals, families, groups and communities) meets the diverse needs of communities; communities are strong and can influence their futures.

### **OUR GOALS**

- Communities are healthy and safe
- · Communities are vibrant and diverse
- Communities participate in the development of their futures.

# HOW WE WILL ACHIEVE OUR COMMUNITY OUTCOME

GOAL	OUR APPROACH	OUR ROLE
Communities are healthy and safe.	Community health and safety	
	• Implement the Community Safety Policy by:	
	<ul> <li>Assisting communities in community safety planning and the establishment of neighbourhood support groups and community patrols</li> </ul>	Facilitator
	Supporting local Safer Community Forum	Facilitator
	Strengthening links with 'Tauranga Western Bay Safer Communities'.	Facilitator
	• Encourage development that results in a built environment that is safe and improves the health of residents	Partner
	• Support sports clubs and provide opportunities for community participation in sport and recreation	Lead
	• Secure professional lifeguard services for the main ocean beaches over the peak summer holiday period.	Lead
	Community support	
	Provide support to communities by:	
	<ul> <li>Responding, as appropriate, to issues emerging within our communities</li> </ul>	Research/monitoring
	<ul> <li>Advocating to Central Government and other relevant agencies for integrated and effective solutions to the health and safety needs of communities</li> </ul>	Advocate
	<ul> <li>Working co-operatively with central government departments and relevant organisations to assist in the effective development and delivery of well co-ordinated services</li> </ul>	Facilitator
	<ul> <li>Encouraging and supporting community organisations to use business strategies for generating income in the pursuit of social outcomes.</li> </ul>	Facilitator

GOAL	OUR APPROACH	OUR ROLE
Communities are healthy and safe (cont.)	Community support (cont.)	
	<ul> <li>Advocating for and supporting community-based initiatives that promote local access to social services</li> </ul>	Advocate
	<ul> <li>Ensuring that the way we interact with other agencies, for example through facilitation and advocacy achieves benefit for our communities</li> </ul>	Lead
	<ul> <li>Advocating for initiatives that support and acknowledge the contributions of volunteers to the vitality of local communities</li> </ul>	Advocate
	<ul> <li>Investigate the concept of equity and its implications for the provision of our services.</li> </ul>	Lead
	Funding and financial relief	
	Provide funding and limited financial relief by:	
	<ul> <li>Promoting and raising awareness of available external funding options</li> </ul>	Facilitator
	<ul> <li>Supporting initiatives through service delivery contracts, where appropriate</li> </ul>	Lead
	<ul> <li>Applying for external funding to support improved community well-being in our District</li> </ul>	Lead/Partner
	• Promoting our 'Facilities in the Community Fund' (provided through the Recreation and Leisure Strategy)	Lead/Facilitator
	Promoting our community funding opportunities	Lead/Facilitator
	• Providing limited financial relief from fees and rates for ratepayers experiencing extreme financial hardship.	Lead/Facilitator
Communities are vibrant and diverse.	Community identity	
	Build the identity of communities in our District by:	
	<ul> <li>Identifying and protecting important cultural and heritage sites</li> </ul>	Advocate/Facilitator/Partner
	<ul> <li>Supporting the co-ordination of festivals, sporting and cultural events that contribute to the local economy and reflect the diversity of the many groups within communities</li> </ul>	Facilitator
	• Supporting initiatives that promote the local identity of town centres and rural areas in our District	Facilitator
	<ul> <li>Advocating for and facilitating the provision of sub-regional arts, cultural and heritage facilities</li> </ul>	Advocate/Facilitator
	<ul> <li>Supporting community landscape plans undertaken by community groups which promote the development or protection of the identity of urban areas in our District</li> </ul>	Facilitator
	<ul> <li>Encouraging the use of our Residential Development Guidelines so that development complements the natural and existing built environment and supports SmartGrowth principles</li> </ul>	Lead
	<ul> <li>Supporting activities and initiatives run by and for young people to give them a sense of belonging and place within our communities and opportunities for skill development</li> </ul>	Facilitator/Advocate
	• Funding specialist agencies to promote and provide access to the arts and culture across our District.	Lead/Partner

GOAL	OUR APPROACH	OUR ROLE
Communities are vibrant and diverse (cont.)	Community identity (cont.)	
	• Implementing our Public Art policy to:	
	<ul> <li>Encourage public art that complements the unique identity of a town centre, its natural environment and cultural heritage</li> </ul>	Facilitator
	<ul> <li>Ensure that public art is well managed and maintained</li> </ul>	Lead
	<ul> <li>Ensuring Council-owned facilities and reserves contribute to building a sense of local identity and reflect the diversity of communities.</li> </ul>	Lead
Communities participate in the development of	Community participation	
their futures.	Encourage community participation through:	
	Supporting communities to 'own' their community plans	Lead
	• Supporting the fulfilment of community plan actions in collaboration with a range of other organisations	Facilitator
	• Encouraging local involvement in the delivery of services to communities in our District.	Facilitator
	Māori development	
	<ul> <li>Promoting and supporting opportunities for Māori to live, work and play on Māori land through the development of papakainga and, where appropriate, through partnerships, regulatory controls and limited financial relief and incentives</li> </ul>	Advocate/Partner/Facilitator
	<ul> <li>Build the capacity of Tangata Whenua to support the development of comprehensive lwi and Hapū Management Plans</li> </ul>	Facilitator
	• Support Māori to contribute to our decision-making processes.	Facilitator
	Cultural diversity	
	<ul> <li>Work with migrants who live in our District and migrant support organisations to better understand and respond to their needs.</li> </ul>	Facilitator

# WHAT WE ARE PLANNING TO DO

All information from 2020 - 2028 includes an adjustment for inflation.

PROJECT NUMBER	PROJECT NAME	\$'000									
		2019	2020	2021	2022	2023	2024	2025	2026	2027	2028
148804	Tauranga Orchestra Grant	1	1	1	1	1	1	1	1	1	1
148805	Katikati Open Air Art Grant (Murals)	8	8	8	9	9	9	9	9	10	10
148809	Community Grants - Te Puke/Maketu	20	20	21	21	22	22	23	23	24	24
148810	Community Grants - Waihi Beach/Katikati	20	20	21	21	22	22	23	23	24	24
148811	Community Grants - Kaimai	20	20	21	21	22	22	23	23	24	24
148812	Community Matching Fund - Accum Ecological Fund	40	41	42	43	43	44	45	47	48	49
148813	The Incubator Creative Hub	10	15	21	21	22	22	23	23	24	24
148814	BOP Coast Rowing Club	70	-	-	-	-	-	-	-	-	-
148901	Tauranga Citizens Advice Bureau Service Delivery Contract	18	20	23	23	24	24	25	26	26	27
149102	Sport BOP Community Service Delivery Contract	60	61	62	64	65	67	68	70	71	73
149202	BOP Surf Lifesaving- Service Delivery Contract	94	98	102	104	106	109	111	114	117	120
299901	Crime Prevention Projects	15	15	16	16	16	17	17	17	18	18
303901	Katikati Resource Centre Service Delivery Contract	29	30	30	31	32	32	33	34	35	36
315602	Bay of Plenty Local Authority Shared Services	40	41	42	43	43	44	45	47	48	49
326701	Tauranga Art Gallery Service Delivery Contract	34	35	36	36	37	38	39	40	41	42
336101	Museum facilities - Katikati	70	71	73	74	76	78	80	81	83	86
340901	Tauranga Western Bay Safer Communities	30	31	31	32	33	33	34	35	36	37
341001	Healthy Whare Project	40	41	42	43	43	44	45	47	48	49
341002	Implementation of the Housing Needs Assessment	20	20	21	21	-	-	-	-	-	-
342701	BOP Film Trust	18	19	-	-	-	-	-	-	-	-
345501	Welcoming Communities Contract	10	31	31	32	33	33	34	35	36	37
345502	Migrant Support Grant	15	15	16	16	16	17	17	17	18	18
345503	Multi-Cultural Tauranga	10	10	-	-	-	-	-	-	-	-

PROJECT NUMBER	PROJECT NAME				\$'000						
		2019	2020	2021	2022	2023	2024	2025	2026	2027	2028
149001	Community Services contract - Creative Bay of Plenty	100	102	104	106	109	111	114	116	119	122
300301	Cultural Development / Wellbeing	15	15	16	16	16	17	17	17	18	18
323201	Papakainga Development	55	56	57	59	60	61	63	64	66	67
331001	Mana Whatkahono a Rohe/HIMPs/Supporting lwi and Hāpu Management	50	51	52	53	54	56	57	58	60	61
334801	Marae Sustainability Initiatives	50	51	52	53	54	56	57	58	60	61
334802	Marae Toolkit	25	26	-	-	-	-	-	-	-	-

# HOW WE WILL TRACK PROGRESS - LEVELS OF SERVICE

GOAL	WE'LL KNOW WE'RE MEETING THE SERVICE IF	ACTUAL TARGET					
		2017	2019	2020	2021	2022-24	2025-28
Develop and deliver a coordinated Community Safety Programme in accordance with the Community Safety Policy.	Number of Community Safety initiatives supported by Council.	New	≥2	≥2	≥2	≥2	≥2
We will actively build capability in community organisations.	, , , , , , , , , , , , , , , , , , , ,		≥2	≥2	≥2	≥2	≥2
We will engage with Tangata	Number of engagement initiatives with Tangata Whenua.	31	≥4	≥4	≥4	≥4	≥4
Whenua.	Number of new or reviewed iwi/hapū management plans received.	3	≥2	≥2	≥2	≥2	≥2

# **KEY ASSUMPTIONS**

	ASSUMPTION	RISK
Treaty of Waitangi settlements	The settlement of the Treaty of Waitangi (Te Tiriti o Waitangi) claims in the District will continue over the next 10 years. This will change the economic landscape, and is likely to offer new opportunities for collaboration and partnership.	Council may need to change the way we work with iwi and hapū, for example providing for co-governance of assets.
Community capacity	Communities have capacity and capability to lead their own planning, and want support from Council to do so.	Insufficient capacity may lead to stalled community planning and development. Council may need to invest resources in community capacity building.

### SIGNIFICANT EFFECTS OF PROVIDING THIS ACTIVITY

WELL-BEING	POSITIVE	NEGATIVE	HOW WE ARE ADDRESSING THESE EFFECTS
Social	<ul> <li>✓ Activities are targeted at improving the well-being of communities in our District.</li> <li>✓ Community building activities encourage people to be involved in their community.</li> <li>✓ Community organisations are supported.</li> <li>✓ Improves safety in communities.</li> </ul>	<ul> <li>Time consuming nature of building relationships.</li> <li>Difficulties in engaging with some groups in the community.</li> </ul>	Effective use of technology and emerging tools to engage with our communities.
Environmental	<ul> <li>Encourage the establishment and support of local environmental care groups to rehabilitate and protect the environment.</li> </ul>	<b>≭</b> None identified.	
Economic	√ The arts and events can encourage entrepreneurs and businesses to our District.	While Council is supportive of community events there is only a minimal budget to support the running of events.	<ul> <li>Building the capability of local not-for-profit organisations.</li> <li>Providing mentoring service from Events Net.</li> </ul>
Cultural	✓ Protects cultural heritage.	<ul> <li>Reluctance of some Māori to share their cultural heritage information with us may make it difficult to protect.</li> <li>Landowners may not be aware or wish to protect cultural heritage sites on private land.</li> </ul>	Effect a District Plan Change to include cultural heritage sites in the Plan.

# WHERE THE MONEY COMES FROM

Please refer to Chapter 5 'Policies, Summaries & Statements' for the Revenue and Financing Policy for community building.