

Key decisions

Long Term Plan Amendment

Kerbside rubbish and recycling & Annual Plan 2019/20

Thank you for
your feedback



See inside for decisions
Council has made on the
key issues, priorities and
projects for the District.



Western Bay of Plenty
District Council



Message from the Mayor



Thank you for having your say on our proposals to take the District forward during the 2019/20 year (1 July 2019 – 30 June 2020).

We received some great feedback on options for alternative rubbish and recycling collection along with matters relating to how we manage debt, rates affordability and some new targeted rates for users of particular water and wastewater projects.

You'll find a summary of Council decisions on these matters and others in this publication.

The three options we put forward to deal with rubbish and recycling attracted the most attention. Of the 552 submissions, 351 supported the preferred option for a Council-contracted service to start in 2021.

This means we will initiate a procurement process with potential contractors for delivering kerbside recycling (paid in your rates) and rubbish collection (pay per pick-up) services across approximately 80 percent of the District. In urban areas the service would also collect biodegradable food scraps.

We still have a range of matters to consider through the procurement process that you raised about how the service will work for you.

Council has also made decisions on rates for the 2019/20 year.

The total rates increase of 3.1 per cent for the period is less than last year's increase of 3.6 per cent. The increase (of which inflation accounts for 2.2 per cent), maintains Council's Long Term Plan (2018-2028) pledge to keep total rate increases below four percent (excluding population growth) for existing ratepayers.

The budget we have agreed on reflects a Council in control of its spending and ensures we have some borrowing headroom for unexpected events.

Thanks again for taking the time to have a say on the future of your District.

Garry Webber
Mayor, Western Bay of Plenty District

We asked for your feedback in March and April about alternative rubbish and recycling collections.

We completed these investigations and consulted on options for a kerbside rubbish and recycling collection service. As this introduces new services, the Long Term Plan has been amended to factor in the costs.

We consulted on:

- Options for providing a kerbside rubbish and recycling collection service.
- Options for rural recycling drop-off points for households that aren't in the serviced area.

We received...



552 Pieces of feedback



63%

Supported

Option 1,
Council's
preferred option.



6%

Supported
Option 2.



25%

Supported
Option 3.



6%

Suggested
other options.

Kerbside rubbish and recycling

Council consulted on three options for managing kerbside rubbish and recycling collections. The costs outlined below are detailed estimates, but will have to be agreed with a service operator. Costs below are GST inclusive.

Our decision

We decided to initiate procurement on a contracted service to cover approximately 80% of the District. This service is intended to deliver:

- A kerbside collection for glass and recyclables, to become operational in 2021. The service will be funded by a targeted rate on those households serviced.

- A kerbside collection for food scraps for urban areas only, to become operational by 2021. This service will also be funded by a targeted rate on those households serviced.
- A pay per pick-up kerbside rubbish collection, to become operational in 2021.

For serviced households

Our decision - option one

We do it all for you.



<p>Urban households</p>  <p>Recycling Glass Food scraps</p>	<p>OR</p>	<p>Rural households</p>  <p>Recycling Glass</p>	<p>All households</p> <p>+</p>  <p>General waste</p>
<p>\$105 targeted rates</p>		<p>\$53 targeted rates</p>	<p>\$3.50 Per pick up <i>(You only pay when you choose to put it out. Weekly service available.)</i></p>

Key

 <p>Food scraps A small bin (23l) and kitchen top caddy for kitchen scraps, collected weekly.</p>	 <p>Glass A crate to collect glass only (this stops smashed glass ruining other recyclables) and collected fortnightly.</p>	 <p>Recycling A wheeled bin to collect dry recyclables (paper, cardboard, tins, cans, plastics 1 and 2) and collected fortnightly.</p>	 <p>General waste For everything else.</p>
---	---	--	--

What happens now?

Staff will begin the first steps of contracting the service, by working with providers in the waste management industry to determine how the service will best serve the community. Full details will be confirmed after the tender process is complete in 2020. The service will start in July 2021.

Two other options were considered:

Option two

We do some of it for you...

You do the rest.

<p>Urban households</p>  <p>Recycling Glass Food scraps</p>	<p>OR</p>	<p>Rural households</p>  <p>Recycling Glass</p>	<p>All households</p> <p>+</p>  <p>General waste removal by a private operator</p>
<p>\$103 targeted rates</p>		<p>\$49 targeted rates</p>	<p>\$191 average per year</p>

Option three

You do it all.

<p>All residents</p> <p>Recycling and general waste removal by a private operator</p>  	<p>Regular trips to rubbish and recycling centres</p> 
<p>\$267 average household cost per year paid to private companies</p>	

Rural recycling drop-off points

We proposed introducing rural recycling drop-off points, to support recycling in areas that will not have a kerbside collection.

387 submissions were received on the proposal. 292 (76%) supported establishing rural recycling drop-off points, 82 (21%) did not support them, and 13 (3%) raised another option.

Concerns were raised about illegal dumping of rubbish at rural drop-off points, and the costs of the service. One submitter suggested the drop-off points be staffed.

The location of drop-off points was also commented on by 18 submitters. Federated Farmers raised their interest in being part of discussions to determine drop-off points, and others suggested these decisions should be made with the rural communities who would be impacted.

Our decision

We have resolved to progress a trial of one rural recycling drop-off point. Rather than look to install three sites at once, it was felt that trialling the concept was the best approach. Over the next year we will engage with the local community to identify a suitable location in the east of the District and set-up the trial. This is the area with the greatest opportunity to reduce travel times to recycling facilities. The trial is budgeted to last until 2021, when the project will be reviewed, a decision made about its future and whether it could be expanded. A capital budget of \$93,000 has been included in the 2019/20 year to establish the trial drop-off point, with set-up and operational costs of \$16,300 for the first year. In 2020/21 an operational budget of \$6,500 has been included. As a trial, this will be funded through the Waste Minimisation Levy and district wide Environmental Protection Rate.

Other matters raised

Kerbside rubbish and recycling - service design

We received feedback on a range of other matters to be addressed, as part of the design of any kerbside rubbish and recycling collection.

The issues were:

a) Bin sizes - 41 submitters wanted options for bin sizes, eight requested either a larger or smaller bin for recyclables, and eight requested either a larger

or smaller bin for rubbish. Four submitters wanted larger capacity bins for glass collection.

b) Location of service - some submitters raised points about where the kerbside service would be available. Some requested an extension of the food scraps service to rural areas.

c) Plastics 3 to 7 - nine submitters requested that the recycling service be expanded to take a wider range of plastics (other than just Plastics 1 and 2).

d) Frequency of collections - four submitters wanted to see either an increase or decrease in the frequency of collections.

e) Baches / holiday homes - 22 submitters sought special consideration for baches, including the ability to 'opt out' and have a recycling, glass or food scraps collection. Concerns were also raised about bins being left at the kerbside if bach owners were away, and the need for extra collections during the peak Christmas period.

f) Limited mobility - two submitters felt those with limited mobility would find it difficult to use the wheeled bins or crates. They also suggested an 'opt-out' option, or the use of bags.

g) Long driveways - eight submitters were concerned that long driveways could prevent people being able to use the service. Some sought an 'opt out' option, or provision of an additional 'paid for' service for pickup from the doorstep.

h) Farms - a submitter also sought an 'opt-out' option for farms. They requested that the rates for any services are charged where the service is available, and not on vacant land or across multiple titles.

i) Home composter - six submitters requested an 'opt-out' option for food scraps collection, where composting is done at home.

j) Complexes, gated communities and multi-unit dwellings - two submitters commented on the need to have special regard to retirement complexes or sites with multiple small units, where a full service per household may not be practicable.

k) Other matters - 10 submitters wanted the ability for a general 'opt-out', whether through limited need of services or on general principle.

Our decision

We decided that the issues raised by submitters would be explored further through the service design, as part of the procurement process with the waste industry, including all the matters outlined from a) to k). There are possible solutions to these issues and we can learn from experience elsewhere in New Zealand.

Greenwaste collection

13 submitters commented on a greenwaste service. The majority requested a collection be set up, potentially as a pay per pick-up service.

A greenwaste service was discounted from the options at an early stage in the development of options. This is because in other centres the greenwaste collection has seen a significant increase in material to be collected and processed, and no corresponding increase in the diversion from general rubbish.

Our decision

We decided not to establish a Council contracted kerbside greenwaste collection service.

Community re-use facility

13 submitters strongly supported the concept of a community re-use facility, and requested Council explore the options to establish one. This would make it easier to recover and re-use construction and demolition waste, and make these materials available to the community. They pointed to similar facilities in Thames and Raglan the facility could be modelled on.

Our decision

We decided to explore options to establish a community-led re-use facility with interested parties. We have budgeted \$25,000 in 2019/20 and \$15,000 in 2020/21 to progress this work, to be funded from the Waste Minimisation Levy.

Central government advocacy

18 submitters raised the need for stronger control of the type of packaging used, and how products are reprocessed. There was general support for a container deposit scheme, increased producer responsibility for how products are packaged and disposed of, and more domestic recycling options.

Our decision

Council will take an increased advocacy role with central government on rubbish and recycling.

Interim glass collection

13 submitters raised concerns about access to glass recycling, and the need to have drop-off points immediately. This had also been raised previously in Omokoroa. Submitters wanted glass drop-off points in Te Puna, Te Puke, Waihi Beach, Maketu, Paengaroa, Aongatete and Pongakawa. Establishing these services would require additional funding, liaison with suitable site owners and identifying a suitable contractor.

Our decision

We decided not to proceed with an interim glass collection service. We will continue to focus our work on establishing a kerbside rubbish, recycling and food scraps collection to become operational in 2021.

Other matters

29 submitters expressed support for the existing community recycling centres. Some requested they accept more items, including plastics (3 to 7). Some sought extended hours of operation, particularly for peak holiday periods in the Waihi Beach area.

Six submitters raised specific concerns about illegal dumping and sought increased Council action.

17 submitters suggested that addressing the inefficient duplication of services currently provided was a good idea.

13 submitters raised matters related to education. Some saw an increase in education as an alternative to a kerbside system. Several requested Council continue its commitment to waste education initiatives in schools, worm farming workshops and the delivery of waste minimisation programmes.

Four submitters made recommendations for changes to street bins. One submitter requested a rubbish bin at the New Zealand Motor Caravan Association Park in Waihi Beach. Two submitters requested the introduction of colour coded bins, which are currently being trialled in other districts.

Our decision

Council will continue working with community organisations to deliver waste education initiatives. Other requests will be considered through actions to implement the Waste Minimisation and Management Plan, and use of the Waste Minimisation Levy. Council has agreed to increase opening hours at the Athenree recycling centre at peak holiday periods, and has included \$15,000 in 2019/20.

Annual Plan 2019/20 decisions

For the Draft Annual Plan 2019/20, we consulted on two key proposals:

- Our approach to debt management
- New targeted rates, and introducing a policy for the early repayment of rates for subsequent years.

Our decisions are set out here.

We also received submissions on rates affordability and the rates for community halls. Responses to these are also set out here.

Debt management approach

We consulted on two options for managing debt – to make a contribution of \$1 million or \$2.5 million from general rates to service debt.

The Long Term Plan 2018-2028 included a contribution of \$2.5 million from general rates in the 2019/20 year. The proposal recognised that Council is in a strong financial position, and the reduction in the contribution to \$1 million would save ratepayers \$38.18 per annum (on a \$505,000 property).

We received 30 submissions on the topic. 52% supported a contribution of \$1 million, and 48% supported a contribution of \$2.5 million.

There were 14 submissions on rates affordability. These were considered in conjunction with feedback on debt management.

Our decision

We decided to reduce the general rates contribution to debt interest and repayments to \$750k. Net debt has reduced from a total of \$135 million in 2013/14 to \$98 million in 2017/18. As current net debt was below forecast, Council has been able to maintain rates increases as low as possible, while maintaining financial prudence in relation to debt management.

Our 2018-28 Long Term Plan has a planned contribution of \$2.5 million towards debt management in the 2020/21 year and Council will have the opportunity to assess whether this is still appropriate as part of the 2020/21 Annual Plan process.



Changes to halls rates

We received some submissions from hall committees on hall rates. These rates are charged to properties in the hall area of benefit. This table sets out the rates for the 2019/20 year. These rates are based on requests from hall committees.

	2017/18 (\$)	2018/19 (\$)	2019/20 Draft Annual Plan (\$)	2019/20 + Current Annual Plan (\$)
Katikati Hall	7.00	7.00	7.00	10.00
Te Puna War Memorial Hall	0.00	0.00	28.73	28.73
Te Puna Community Centre	2.09	21.74	12.89	12.89
Paengaroa Hall	17.05	45.39	9.79	12.10
Pukehina Beach Community Centre	3.16	5.60	15.84	15.84
Pukehina Hall	0.00	0.00	0.00	0.00
Ohauiti Hall	16.17	58.99	47.60	47.60
Oropi War Memorial Hall	45.86	44.70	71.99	44.62
Kaimai Hall	5.24	13.00	4.49	4.49
Omokoroa Settlers Hall	1.35	1.35	1.35	1.35
Omanawa Hall	9.29	36.00	12.12	20.00
Te Ranga Hall	14.78	42.84	14.68	14.68
Pyes Pa Hall	4.23	8.67	8.29	8.29
Te Puke War Memorial and Settlers Hall	27.46	28.80	26.88	37.04
Waihi Beach Community Centre	2.64	10.00	10.00	10.00
Whakamarama Hall	12.95	20.00	20.00	20.00

Rates affordability

14 submitters requested changes to improve rates affordability. Seven submitters requested rates rises be limited to the rate of inflation or CPI. Three requested a review of rates which were considered too high. One submitter wanted the status quo to be maintained, and one commented that Council is close to reaching the 75% threshold for rates as a proportion of total income. Two submitters stated the Te Puke wastewater targeted rate is too high.

The proposal relating to debt management was one way of addressing affordability and we considered others in light of the submissions.

Our decision

Along with our decision to reduce the general rate contribution to debt management, we decided to reduce the annual increase in water, wastewater and stormwater targeted rates from 3% to 2%.

This will mainly benefit urban ratepayers who all pay water supply, wastewater and stormwater charges and rural ratepayers included in water networks and stormwater catchments.

We will continue to manage total rate increases so they don't exceed the 4% limit as set out in Council's Financial Strategy.

New targeted rates and early repayment of rates for subsequent years policy

Council consulted on introducing new targeted rates for this:

- Ongare Point wastewater scheme
- Te Puna West wastewater scheme
- Black Road water supply
- Woodland Road water supply.

Council also consulted on adopting an Early Repayment of Rates for Subsequent Years Policy. This policy would allow ratepayers receiving new services, for which they would be required to pay a targeted rate over a number of years, to pay service cost in one single payment.

Our decision

We decided to proceed with targeted rates for the Ongare Point wastewater scheme, Te Puna West wastewater scheme, Black Road water supply and Woodland Road water supply. We also decided to adopt the Early Repayment of Rates for Subsequent Years Policy, so those affected ratepayers have the choice to pay the capital costs in a single 'lump sum' payment or over time through the targeted rate.

Key changes to rates

Councils total rates are proposed to increase by 3.1 percent for the 2019/20 year. This is less than the 3.6 percent forecast for 2019/20 through the 2018-2028 Long Term Plan.

These rates are for the 2019/20 year and do not include the impact of the waste proposal, as this will primarily come into effect in the 2021/22 year.

The examples below are based on 'typical' properties for illustrative purposes (these examples do not include GST or Regional Council rates):

Urban Residential	Typical Property
	<ul style="list-style-type: none">• Land Value: \$235,000• Capital Value: \$505,000 2.86% Average Rate Increase Average annual rate charge of \$2,935
Commercial/Industrial	Typical Property
	<ul style="list-style-type: none">• Land Value: \$300,000• Capital Value: \$563,000 2.89% Average Rate Increase Average annual rate charge of \$3,437
Rural Dairy	Typical Property
	<ul style="list-style-type: none">• Land Value: \$2,040,000• Capital Value: \$2,625,000 4.06% Average Rate Increase Average annual rate charge of \$5,042
Lifestyle Block	Typical Property
	<ul style="list-style-type: none">• Land Value: \$410,000• Capital Value: \$730,000 3.49% Average Rate Increase Average annual rate charge of \$2,200
Rural Orchard	Typical Property
	<ul style="list-style-type: none">• Land Value: \$810,000• Capital Value: \$1,830,000 4.20% Average Rate Increase Average annual rate charge of \$3,246
Rural	Typical Property
	<ul style="list-style-type: none">• Land Value: \$465,000• Capital Value: \$830,000 3.26% Average Rate Increase Average annual rate charge of \$2,698

To view the rates increases (in graph form) for each property type/area in the District please visit:

www.westernbay.govt.nz/annual-plan-2019-2020

Other items for consultation



Traffic and Parking Bylaw

Proposed changes to parking restrictions.



Trading in Public Places Bylaw

Proposed changes for mobile traders and street vendors.



Freedom Camping Bylaw

Proposed changes for freedom camping sites and regulations.



General Bylaw

Multiple changes to sections on cemeteries, animals (excluding dogs), public places, and nuisance.



Gambling Policies

Proposed policy change for pokies and TAB stand alone betting shops.

Decisions on these items are coming up – gambling policies in June and other items in August 2019.

If you gave feedback, you'll be notified of the decisions made or check our website to see further information.

Thank you for your feedback



[View the full Annual Plan 2019-2020](#)

www.westernbay.govt.nz/annual-plan-2019-2020

If you require further information or have any questions please phone our Customer Services Team on **07 571 8008** or visit your nearest **library and service centre**:

Council Head Office

Barkes Corner, 1484 Cameron Road, Greerton
Private Bag 12803, Tauranga 3143
Phone 07 571 8008
Email customerservice@westernbay.govt.nz

The Centre - Pātuki Manawa Katikati Library, Service Centre & Community Hub

21 Main Road, Katikati
Phone 07 571 8008

Waihi Beach Library & Service Centre

106 Beach Road, Waihi Beach
Phone 0800 926 732 or 07 571 8008

Omokoroa Library & Service Centre

McDonnell Street, Omokoroa
Phone 07 571 8008

Te Puke Library & Service Centre

130 Jellicoe Street, Te Puke
Phone 07 571 8008

your
**DISTRICT
— COUNCIL —**

www.westernbay.govt.nz

Te Kaunihera a rohe mai i nga Kuri-a-Whare ki Otamarakau ki te Uru



Western Bay of Plenty
District Council

