Kerbside rubbish & recycling
We've found a better way...

Feedback required!
Have your say on this and other key changes to rates.
Message from the Mayor

Welcome to this consultation document

For our 2019/20 Annual Plan we continue our ‘steady as we grow’ approach to the capital projects and financial goals we set out in the 2018 – 2028 Long Term Plan.

You will see we have managed our planned spending and made no major changes to the work programme. Indication of rates increases are on page 8.

This consultation document also explains an important proposal for an alternative method of dealing with rubbish and recycling across the District to start in 2021.

As a District we need to get better at reusing, reprocessing and recycling our waste.

To achieve this, we’re proposing significant changes to how kerbside collections work in our District.

Currently, Council only provides Community Recycling and Greenwaste Centres and does not provide any kerbside collection services.

Under the proposal Council will contract kerbside recycling (paid in your rates) and rubbish collection (pay per pick up) across approximately 80 percent of the District. In urban areas, we’ll also collect biodegradable food scraps.

The aim is to improve environmental outcomes and provide opportunities for people to recycle more and reduce rubbish sent to landfill.

We look forward to hearing your thoughts on the proposals as we make our way around the District to discuss these. You’ll find details of when we’ll be in your community on page 7.

Garry Webber
Mayor, Western Bay of Plenty District
We are proposing to introduce a Council-contracted kerbside recycling, glass, food scraps and rubbish collection service in 2021.

Before we can make any decisions we need your feedback.

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We’re proposing a major change which we believe will be better for you and the environment. There’s growing pressure on all of us to minimise waste to landfill and these new options are intended to significantly reduce material going to landfill that could have been recycled.

Our options
We’re proposing to introduce kerbside services to about 80 percent of the District to begin in 2021. If you live within an area where roadside bags or bins are collected currently then you’ll pay the targeted rates set out below in each option. For the average household there is an opportunity to recycle more, produce less rubbish and save money.

Costs are detailed estimates, but will have to be agreed with a service operator. All costs are GST inclusive.

### For serviced households

#### O1 – Preferred option

**We do it all for you.**

- **Urban households**
  - Recycling
  - Glass
  - Food scraps

- **Rural households**
  - Recycling
  - Glass

- **All households**
  - Recycling bin
  - Recycling bin
  - General waste

- **Costs:**
  - $105 targeted rates
  - $3.50 per pick up (You only pay when you choose to put it out. Weekly service available.)

#### O2 – Other option considered

**We do some of it for you…**

- **Urban households**
  - Recycling
  - Glass
  - Food scraps

- **Rural households**
  - Recycling
  - Glass

- **All households**
  - General waste removal by a private operator

- **Costs:**
  - $105 targeted rates
  - $49 targeted rates
  - $191 average per year

#### O3 – Status quo (no change)

**You do it all.**

- **All residents**
  - Recycling and general waste removal by a private operator
  - Regular trips to rubbish and recycling centres

- **Cost:**
  - $267 average household cost per year paid to private companies

### Waste solutions key

#### Option 1: Recycling

- A wheeled bin to collect dry recyclables (paper, cardboard, tins, cans, plastics 1 and 2) and collected fortnightly.

#### Option 2: Recycling

- A crate to collect dry recyclables (paper, cardboard, tins, cans, plastics 1 and 2) and collected weekly.

#### Glass

- A crate to collect glass only (this stops smashed glass ruining other recyclables) and collected fortnightly.

#### Food scraps

- A small bin (33l) and kitchen top caddy for kitchen scraps, collected weekly.

#### General waste

- For everything else.

### Rural recycling drop-off points if you aren’t in the serviced area

Council understands that those in more remote rural areas often want to recycle, but are hampered by a lack of accessibility to services. To meet this need we are proposing to set up three unmanned rural recycling points. The design would be similar to those used in Hastings, Marlborough and Tasman – essentially a converted shipping container. We would work with the local communities to determine the best locations and ways to manage them. The cost of this service would be recovered through a targeted rate.

Where a household would not be able to access a Council kerbside service, they would pay $16 a year through a targeted rate to fund this service.

### The options

#### O1 – Preferred option

Council oversees the installation and operation of rural recycling drop-off points.

#### O2 – Status quo. Do nothing

Households can use a private contractor or community recycling centres at Te Puke, Athenree, Katikati, or those in Tauranga City.

### We need your feedback on these options.

Details on how to submit your feedback are on the back page of this publication.
What happens if we do nothing?

Disposal of waste and recycling would remain up to the householder, often using a private operator (either pre-paid arrangement with a service provider or pay-as-you-go bags) and possibly dropping off recyclables at a community recycling centre. This is unlikely to reduce the large quantities of food scraps and recyclables currently going to landfill.

The time is right to make a change

There has been a clear push from the community and Central Government to do more to address environmental issues by:

• Banning single-use shopping bags
• Acknowledging the amount of plastic filling the oceans
• Removing food waste from the landfill
• Taking action on climate change.

There’s a big opportunity for us to do more as a community.

We’ve heard that managing waste responsibly is important to you, through previous engagement on our Waste Management and Minimisation Plan, the Long Term Plan and in response to private companies’ changes to glass collections. This can also be seen in the latest Vital Signs survey, which found that the things people loved most about living here are our natural environment, climate and air. Promoting and improving waste management, including recycling, was viewed as one of the top priorities for environmental sustainability.

Which areas would receive the new service?

It is not cost-effective to carry out kerbside collections for every household in our District.

Approximately 80 percent of households would receive a service. Our modelling is based on where roadside bins and bags are currently collected. If a new Council-contracted service is progressed this area may grow or shrink through future procurement processes, depending on what the industry can deliver.

The urban areas modelled to receive all services (recycling, glass, food scraps, rubbish) are:

• Te Puke
• Paengaroa
• Maketu
• Omokoroa
• Pukehina
• Katikati
• Waihi Beach

The rural areas modelled are those outside the main town centres and where roadside bins are currently collected. These areas would not receive the urban food scraps collection.

Those in the rural area that would not be able to access a service would instead be able to use the rural recycling drop-off points for their recyclables (see page 4 for more detail).
What are we trying to achieve?

Council has been considering its approach to waste management in some detail and has worked with experts in this field to consider and refine our options. There are five key outcomes we want to achieve from any change to services:

**Diversion from landfill:**
- Reducing the amount of solid waste sent to landfill (or other residual disposal).

**Low total community cost:**
- The new system should cost the community as a whole less than the current system.

**Flexibility:**
- A range of choices for customers.

**User-pays:**
- Waste producers paying more, and minimising the ‘cross-subsidisation’ of waste services.

**Improved environmental outcomes:**
- Reducing the impact of waste on the environment.

Using these outcomes, six options for kerbside waste and recycling collections were identified and modelled, before these were further refined to two key options. If you would like to know more, all the reports and supporting information are available on our website at haveyoursay.westernbay.govt.nz

When would these proposed changes come into effect?

July 2021. This gives Council time to talk to the industry, develop a tender and ‘buy’ the best deal and allows time for the contractor to buy trucks and bins to set-up the service.

Other waste services

**Recycling centres**

Our community recycling centres would continue to operate as they currently do. Once a service is in place we will revisit these and determine if a reduction in hours or scope may be needed, and how the sites can best support waste minimisation and recycling.

**Commercial opt-in service**

Council proposes that any service we introduce would also be offered to commercial and industrial businesses. Where our proposed kerbside service is suitable for a business they would be able to opt-in and choose to join the service.

There are approximately 300 properties in our commercial zones potentially eligible for the service.

The cost does not significantly change the overall economics of the proposal, and would be directly recovered from the commercial properties opting in.

**Community-led reuse facility**

We want to make it easier to recover and reuse construction and demolition waste and encourage better diversion of useful materials. No budget has been included through this plan, but funding towards establishing a facility may be considered at a later date. It is expected that any facility would be community-led and its running costs would be self-funding.

Do you support Council investigating this option? Are you involved in a community group that may be interested in the proposal? Get in touch!

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- **Katikati**
  Corner Tetley/Wills Road.
- **Athenree**
  64 Steele Road, Athenree.
- **Omokoroa (greenwaste only)**
  336 Omokoroa Road.
- **T e Puke**
  36 Station Road, T e Puke.

For more information and opening hours visit our website westernbay.govt.nz/our-services/rubbish-recycling-waste/
How will the preferred options affect your rates?

<table>
<thead>
<tr>
<th>Type of household</th>
<th>2019/20</th>
<th>2020/21</th>
<th>2021/2022 onwards</th>
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<tr>
<td>Urban (Te Puke, Katikati, Omokoroa, Waihi Beach, Paengaroa, Maketu, Pukehina)</td>
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<td></td>
<td>$105 rates + pay-per-pick-up rubbish collection ($3.50 per pick-up)</td>
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<tr>
<td>Rural - kerbside service</td>
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<td></td>
<td>$53 rates + pay-per-pick-up rubbish collection ($3.50 per pick-up)</td>
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<tr>
<td>Rural - unable to access kerbside service</td>
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<td>$16 rates</td>
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What do you pay to get rid of rubbish and recycling now? You would pay the above costs instead.

How will the preferred options affect Council's finances?

Council finances alter significantly from what was currently planned in the LTP, from 2021/22 onward, when the proposed Council–contracted services become operational. The proposed amendment to the Long Term Plan addresses year 2021-2028.

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<th>2021/2022 onwards</th>
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<tr>
<td>Operational Expenditure</td>
<td>$71,750</td>
<td>$92,748</td>
<td>$4,029,330</td>
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<tr>
<td>Capital Expenditure</td>
<td></td>
<td>$278,768</td>
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<tr>
<td>Funding from targeted rates</td>
<td>$19,388</td>
<td></td>
<td>$1,671,576</td>
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<tr>
<td>Funding from user charges</td>
<td></td>
<td></td>
<td>$2,357,754</td>
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<tr>
<td>Funding from other sources – general rates/waste levy</td>
<td>$71,750</td>
<td>$73,360</td>
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*Note figures include inflation but exclude GST.

Have your say!

Have we got it right? Do you agree with our proposals? Would you prefer one of the other options? Is there another option you wish to propose? We want to hear from you before we make our decision. See the back cover of this document on how you can have your say.

These events are your opportunity to speak to elected members, and replace formal hearings.

**Drop in and share your views at one of our community Have Your Say events:**

- Omokoroa Settlers’ Hall - Sat 23 March – 9am-12pm
- Oropi Hall - Wed 27 March – 6.30pm-8pm
- Waihi Beach RSA - Sat 30 March – 9am-12pm
- Te Puna Quarry Park - Gallery - Wed 3 April – 4pm-7pm
- Te Puke Memorial Hall - Sat 6 April – 9am-12pm
- Maketu Community Centre – Wed 10 April – 4pm-7pm
- Katikati Community Hub, The Centre – Pātuki Manawa – Sat 13 April – 9am-12pm

**Register for a more formal opportunity to present your views:**

Please email haveyoursay@westernbay.govt.nz or phone 07 571 8008 by Friday 5 April 2019 to secure a timeslot and receive further information.

- Council Chambers - Mon 15 April – 9.30am start
- Council Chambers - Tues 16 April – 9.30am start

Would you like to know more? The full proposal and supporting information provide more detail. These are available online at haveyoursay.westernbay.govt.nz
### Annual Plan 2019/20 and Rates

**Key changes to rates**

Councils total rates are proposed to increase by 3.45 percent for the 2019/20 year. This is less than the average of 3.6 percent forecast for 2019/20 through the 2018-2028 Long Term Plan.

The rates increase is made up of two key parts:

- **Increased costs** - which account for 1.25 percent (these are to deliver projects and meet our levels of service).
- **Inflation** - which accounts for 2.2 percent based on the Local Government Cost Index (LGCI). Inflation for construction costs is a big driver within this.

These rates are for the 2019/20 year and do not include the impact of the waste proposal, as this will primarily come into effect in the 2021/22 year onwards.

The examples below are based on ‘typical’ properties for illustrative purposes:

<table>
<thead>
<tr>
<th>Property Type</th>
<th>Land Value</th>
<th>Capital Value</th>
<th>Average Rate Increase</th>
<th>Average Annual Rate Charge</th>
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<tbody>
<tr>
<td><strong>Urban Residential</strong></td>
<td>$235,000</td>
<td>$505,000</td>
<td>3.47%</td>
<td>$2,952</td>
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<tr>
<td><strong>Commercial/Industrial</strong></td>
<td>$300,000</td>
<td>$563,000</td>
<td>3.41%</td>
<td>$3,454</td>
</tr>
<tr>
<td><strong>Rural Dairy</strong></td>
<td>$2,040,000</td>
<td>$2,625,000</td>
<td>4.58%</td>
<td>$5,067</td>
</tr>
<tr>
<td><strong>Lifestyle Block</strong></td>
<td>$410,000</td>
<td>$730,000</td>
<td>3.93%</td>
<td>$3,209</td>
</tr>
<tr>
<td><strong>Rural Orchard</strong></td>
<td>$810,000</td>
<td>$1,830,000</td>
<td>4.67%</td>
<td>$3,260</td>
</tr>
<tr>
<td><strong>Rural</strong></td>
<td>$465,000</td>
<td>$830,000</td>
<td>3.70%</td>
<td>$3,710</td>
</tr>
</tbody>
</table>

To view the rates increases (in graph form) for each property type/area in the District please visit: [westernbay.govt.nz/annual-plan-2019-2020](westernbay.govt.nz/annual-plan-2019-2020)
Debt management approach

Proposal to change our debt management approach

Ideally, interest and debt repayments on loans for growth infrastructure would be funded by developers through financial contributions. During the global financial crisis growth slowed so financial contributions did not cover the interest and debt repayments. As a result Council agreed as part of the 2015-2025 Long Term Plan (LTP) to use $2.5 million a year from a combination of general rates, the roading rate and Uniform Annual General Charges (UAGC) to contribute to interest and debt repayments.

Growth picked up in 2017 so in the 2018-2028 LTP, as a financially prudent approach, Council reduced the ratepayer contribution from $2.5 million to $1 million for one year (2018/19), with the option to revisit this approach each year as part of the annual plan process.

This approach was chosen as a result of a significant increase in growth income over the past three years coupled with prudent management of the capital works programme.

We still expect ongoing growth in development and revenue generated from financial contributions. This allows us to now consider reducing the ratepayer contribution to debt management again for a second year.

The impact of also reducing the contribution from $2.5 million to $1 million in 2019/20 would reduce the annual rate for a property with a capital value of $505,000 by an average of $38.18, whilst a $1.83 million property would see an annual rate reduction of $138.36.

Option 1 is Council's preferred option. It means we will still be reducing the interest and making debt repayments, but at a lower level while maintaining financial prudence around the management of debt.

The options

<table>
<thead>
<tr>
<th>Option</th>
<th>Impact on rates</th>
<th>How will this affect my rates?</th>
</tr>
</thead>
</table>
| **01 – Preferred Option**  
Contribute $1 million of rates to interest and debt repayments for the 2019/20 year (and revert back to $2.5 million for the following years). | $1.5 million less rates in the 2019/20 year, compared to the 2018-2028 LTP projections. | $505,000 property = $38.18 less in the 2019/20 year, compared to the 2018-2028 LTP projections.  
$1.83 million property = $138.36 less in 2019/20 year, compared to the 2018-2028 LTP projections. |
| **02**  
Contribute $2.5 million a year from rates to interest and debt repayments in 2019/20. | | As per the 2018-2028 LTP projections, rates funding required. |

We need your feedback on these options.

Also out for consultation

Other items being consulted on at the same time are listed below. We want to hear from you, so please check out our website or library for more information and have your say.

- **Fees and Charges 2019/20**  
Changes to the fees and charges for the coming year

- **Early Repayment of Rates policy**  
Policy to allow early payment of some capital cost recovery targeted rates

- **Traffic and Parking Bylaw**  
Proposed changes to parking restrictions

- **Trading in Public Places Bylaw**  
Proposed changes for mobile traders and street vendors

- **Freedom Camping Bylaw**  
Proposed changes for freedom camping sites and regulations

- **General Bylaw**  
Multiple changes to sections on cemeteries, animals (excluding dogs), public places, and nuisance

- **Gambling Policies**  
Proposed policy change for pokies and for TAB stand alone betting shops
Targeted rate changes

Several new rates are proposed to come into effect in 2019/20. These apply to specific areas and only impact those ratepayers.

New targeted rates:
- **Ongare Point** – as per the District-wide Uniform Targeted Rate (UTR) – the fixed amount charged for each property connected to wastewater in the District would be $934.65 +GST in the 2019/20 year.
- **Ongare Point capital cost recovery** – a rate to recover the property owner contributions to the cost of installing the new scheme. Either $1,164.59 +GST per year over 15 years or a one-off payment of $11,310.79 +GST.
- **Te Puna West** – as per the District-wide Uniform Targeted Rate (UTR) – the fixed amount charged for each property connected to wastewater in the District would be $934.65 +GST in the 2019/20 year.
- **Te Puna West capital cost recovery** – a rate to recover the property owner contributions to the cost of installing the new scheme. Either $1,164.59 +GST per year over 15 years or a one-off payment of $11,310.79 +GST.

Alongside this Annual Plan we are consulting on a new policy that will allow property owners to pay their total capital contribution rate as a single one-off payment at the start of each year, if they wish. See our proposed Early Repayment of Rates Policy for more information at westernbay.govt.nz/annual-plan-2019-2020.

Water Supply

Similarly, we have two new targeted rates to be charged where our water supply network has been extended by request to service existing properties, and where the property owners agree to pay off the capital cost over time through their rates bill. This is in line with our Rural Water Supply Extension Policy. For more information see westernbay.govt.nz/annual-plan-2019-2020.

- **Black Road** – $511.27 +GST per year over 10 years or a one-off payment of $3,803.25 +GST
- **Woodlands Road** – $527.37 +GST per year over 10 years or a one-off payment of $3,923.00 +GST

As above, the proposed Early Repayment of Rates Policy may allow for this to be paid as a one-off sum at the start of each year. For more information see westernbay.govt.nz/annual-plan-2019-2020.

Wastewater

New sewerage schemes have been installed at Ongare Point and Te Puna West, with support from Bay of Plenty Regional Council (BOPRC). These schemes will help improve the quality of the harbour waters and reduce effluent getting into the harbour. As part of this Annual Plan we are introducing new targeted rates to cover the funding of these schemes. These new rates are location specific and affect only those connected to the schemes.

- **Te Puna Hall**

As part of the New Zealand Transport Agency’s (NZTA) work on the state highway through Te Puna, the community hall was removed. NZTA committed to fund a ‘like-for-like’ replacement. Engagement with the hall committee suggests an improved, larger facility would be more fit-for-purpose for the Te Puna community. This requires additional funding. The hall committee is seeking external funding but in the event that this is unsuccessful Council will provide a loan of up to $300,000. This would be repaid over time by Te Puna ratepayers through a targeted rate of approximately $29 per property per year for 10 years (based on the full $300,000 being required), however this may be reduced if other external funding is secured by the hall committee. This is on top of the current rate requirement for the operational costs of the hall and for running the other Te Puna Community Centre (tennis club rooms). The total amount required in the 2019/20 year could be $41.62 per property in the Te Puna Hall area of benefit.

Maps that show the affected properties are available as part of our supporting information on our website at westernbay.govt.nz/annual-plan-2019-2020.

Have your say!

Do you have any comments regarding these new rates, the proposed approach to debt management or any of the other items being consulted on? Let us know via the Have Your Say webpage online at haveyoursay.westernbay.govt.nz.
Audit Opinion

Audit NZ are required to consider the work behind this proposal and the content of this Consultation Document. Below is a copy of their Audit Report.

To the readers of Western Bay of Plenty District Council’s consultation document.

**Independent Auditor’s Report on the proposed amendment of the 2018-28 Long-Term Plan.**

I am the Auditor-General’s appointed auditor for the Western Bay of Plenty District Council (the Council). I have audited the information in the consultation document on pages 1 to 7 about the proposed amendment of the 2018-28 long-term plan (long-term plan), using the staff and resources of Audit New Zealand. We completed our audit on 7 March 2019.

**Opinion**

In my opinion:

- the information in the consultation document about the proposed amendment of the long-term plan provides an effective basis for public participation in the Council’s decisions about the proposed amendment, because it:
  - fairly represents the reasons for and implications of the proposed amendment; and
  - explains the main issues and choices facing the Council and the district, related to the proposed amendment; and
  - the information and assumptions underlying the information in the consultation document related to the proposed amendment are reasonable.

**Basis of Opinion**

We carried out our work in accordance with the International Standard on Assurance Engagements (New Zealand) 3000 (Revised): Assurance Engagements Other Than Audits or Reviews of Historical Financial Information. In meeting the requirements of this standard, we took into account particular elements of the Auditor-General’s Auditing Standards and the International Standard on Assurance Engagements 3400: The Examination of Prospective Financial Information that were consistent with those requirements.

We assessed the evidence the Council has to support the information and disclosures in the consultation document. To select appropriate audit procedures, we assessed the risk of material misstatement and the Council’s systems and processes applying to the preparation of the proposed amendment.

We did not, as part of our audit work, evaluate the security and controls over the publication of the consultation document.

**Responsibilities of the Council and auditor**

The Council is responsible for:

- meeting all legal requirements relating to its procedures, decisions, consultation, disclosures, and other actions associated with preparing and publishing the consultation document whether in printed or electronic form;
- having systems and processes in place to provide the supporting information and analysis the Council needs to be able to prepare a consultation document that meet the purposes set out in the Local Government Act 2002 (the Act); and
- ensuring that any forecast financial information being presented has been prepared in accordance with generally accepted accounting practice in New Zealand.

I am responsible for reporting on the consultation document, as required by section 93D of the Act. I do not express an opinion on the merits of any policy content of the consultation document.

**Independence and quality control**

In carrying out our audit, we complied with the Auditor-General’s:

- independence and other ethical requirements, which incorporate the independence and ethical requirements of Professional and Ethical Standard 1 (Revised); and
- quality control requirements, which incorporate the quality control requirements of Professional and Ethical Standard 3 (Amended).

Other than our work in carrying out all legally required external audits, we have carried out engagements in the areas of the debenture trust deed which are compatible with those independence requirements. Other than these engagements we have no relationship with or interests in the Council.

Clarence Susan
Audit New Zealand
On behalf of the Auditor-General
Tauranga, New Zealand
How to have your say

We want to hear from you

There are many ways you can share your thoughts and let us know your ideas.

Online
haveyoursay.westernbay.govt.nz

Pick up a submission form from one of our district libraries and service centres.

Call 07 571 8008 to request a posted form.

Email
haveyoursay@westernbay.govt.nz

Library and service centres

Council Head Office
Barkes Corner, 1484 Cameron Road, Greerton
Private Bag 12803, Tauranga 3143
Phone 07 571 8008
Email customerservice@westernbay.govt.nz

The Centre - Pātuki Manawa
Katikati Library, Service Centre & Community Hub
21 Main Road, Katikati
Phone 07 571 8008

Waihi Beach Library & Service Centre
106 Beach Road, Waihi Beach
Phone 0800 926 732 or 07 571 8008

Omokoroa Library & Service Centre
McDonnell Street, Omokoroa
Phone 07 571 8008

Te Puke Library & Service Centre
130 Jellicoe Street, Te Puke
Phone 07 571 8008

If you require further information or have any questions please visit haveyoursay.westernbay.govt.nz or call our Customer Services Team on 07 571 8008

Drop in and Have Your Say

These events are your opportunity to speak to elected members, and replace formal hearings.

Omokoroa Settlers’ Hall – Sat 23 March – 9am-12pm
Oropi Hall – Wed 27 March – 6.30pm-8pm
Waihi Beach RSA – Sat 30 March – 9am-12pm
Te Puna Quarry Park - Gallery – Wed 3 April – 4pm-7pm
Te Puke Memorial Hall – Sat 6 April – 9am-12pm
Maketu Community Centre – Wed 10 April – 4pm-7pm
Katikati Community Hub, The Centre – Pātuki Manawa – Sat 13 April – 9am-12pm

Register for a more formal opportunity to present your views.

Please contact haveyoursay@westernbay.govt.nz by Friday 5 April 2019 to secure a timeslot and receive further information.

Council Chambers – Mon 15 April – 9.30am start
Council Chambers – Tues 16 April – 9.30am start

All written feedback must be received by 4pm Thursday, 18 April 2019.