

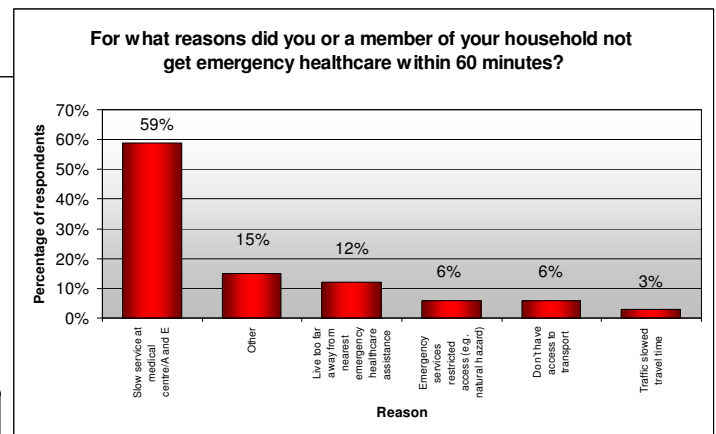
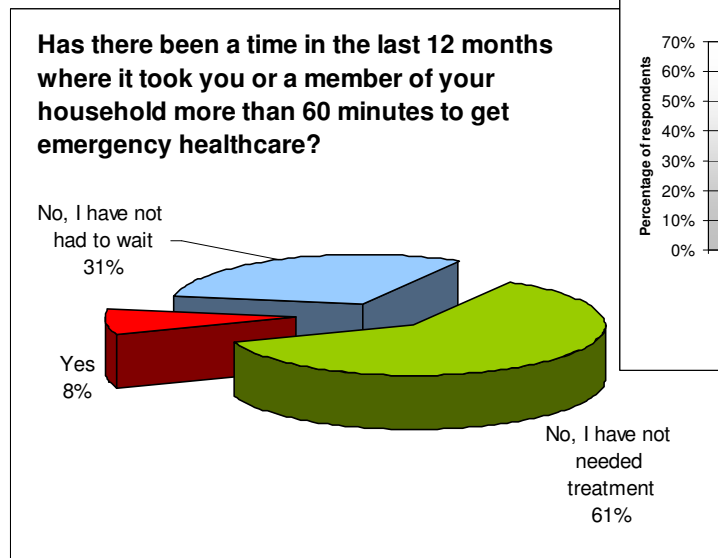
## We can all enjoy a healthy and safe lifestyle

*How we will measure this: Barriers to emergency healthcare*

### Why are we monitoring this?

In a District with a large geographical area, many different urban communities surrounded by an extensive rural hinterland, the community has at times expressed the perception that there are barriers to accessing emergency healthcare. Asking about people's actual experiences determine whether this perception is correct.

### Key Results



Source: Bay of Plenty District Health Board

### What is this about?

A total of 500 people in the Western Bay of Plenty District were surveyed and asked the question "Has there been a time in the last 12 months where it took you or a member of your household more than 60 minutes to get emergency healthcare?". 8 percent of respondents answered "Yes".

The 36 people (8%) in the District who reported not being able to get emergency healthcare within 60 minutes were asked for the reason why not. 20 of those, 55.6 percent, responded that the delay was due to slow services at a medical centre or the Accident and Emergency department.

### Data limitations

This data is for the whole of the Bay of Plenty District Health Board area.

### How will we know we are successful?

We have easy access to quality health and social services.